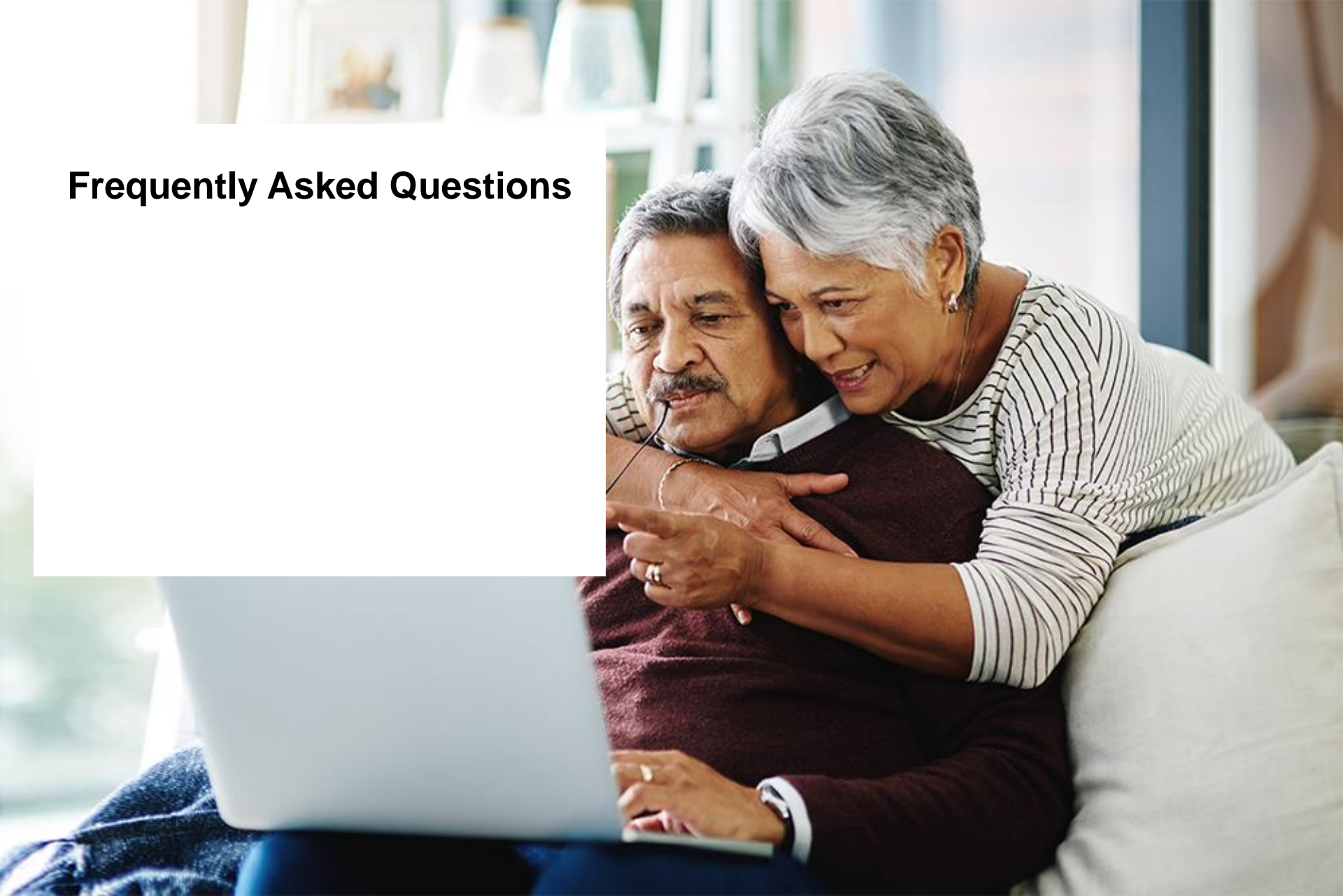


Frequently Asked Questions



Frequently Asked Questions

Q: Do I have to enroll with Via Benefits?

A: Yes. You must enroll in a medical plan through Via Benefits in order to have access to your HRA.

Q: What if I don't have Medicare Part B?

A: You will be unable to enroll in a medical plan with Via Benefits but will need to enroll in prescription drug coverage. Wait to enroll in Part B during the General Election Period which runs from 1/1/2021-3/31/2021. Medicare will give you a Part B effective date of 7/1/2021. SAG-AFTRA Health Plan will cover you under the medical plan until 6/30/2021 but you will still need to enroll into a prescription drug plan with Via Benefits. Please call the SAG-AFTRA Health Plan Service Center to enroll.

Q: What happens to my spouse and or eligible dependents?

A: If your spouse is over the age of 65, they will move to Via Benefits with you. For questions about dependents under 65, contact the SAG-AFTRA Health Plan Service Center.

Frequently Asked Questions

Q: How do I know how many Retiree Health Credits I have?

A: Contact SAG-AFTRA Health Plan Service Center or log onto the Benefit Manager at <https://my.sagafttraplans.org/health/>.

Q: I'm covered under my spouse's plan. If he/she retires in the future can I join Via Benefits then? Am I still eligible for the HRA?

A: Yes. You may enroll with Via Benefits in the future and still gain access to your HRA allocation.

Q: What happens to the automatic deductions from my pension account for my current group plan monthly payments?

A: Your automatic deduction will no longer be pulled from your pension effective January, 2021.

Q: What happens to my non-healthcare-related benefits (i.e. pension, life insurance)?

A: There are no changes at this time, contact the SAG-AFTRA Health Plan Service Center with any questions.

Contacting the SAG-AFTRA Health Plan Service Center and Via Benefits

Contact the SAG-AFTRA Health Plan Service Center for questions about the following:

- If you are under the age of 65 or have questions about coverage for eligible dependents under the age of 65
- Pension and or life insurance benefits
- If you think you may have enough earnings in 2020 to qualify for the Active Plan
- If you are not currently enrolled in Medicare Part B

1-800-777-4013

All other questions regarding these changes please contact Via Benefits:

1-833-981-1280

Monday – Friday

5:00 a.m. – 6:00 p.m. Pacific Time

8:00 a.m. – 9:00 p.m. Eastern Time